

OWNER'S MANUAL

FULLY AUTOMATIC COFFEE MACHINE Model:MA-FACM1001



READ AND SAVE THESE INSTRUCTIONS

Attention: Pictures in the IM are for reference only.

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SAFETY INSTRUCTIONS

Intended Use

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance. Please check the packaging and appliance on arrival to make sure everything is intact to ensure safe operation. If you find any damage, please contact the retailer or dealer. Please note modifications or alterations to the appliance are not allowed for your safety concern. Unintended use may cause hazards and loss of warranty claims.

Explanation of Symbols



Danger

This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.



Warning of electrical voltage

This symbol indicates that there is a danger to life and health of persons due to voltage.



Warning

The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.



Caution

The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.



Attention

The signal word indicates important information (e.g. damage to property), but not danger.



Observe instructions

This symbol indicates that a service technician should only operate and maintain this appliance in accordance with the operating instructions.

Read these operating instructions carefully and attentively before using/commissioning the unit and keep them in the immediate vicinity of the installation site or unit for later use!

Warning

- Safety Instructions
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance must not be immersed.
- The heating element surface is subject to residual heat after use.
- Do not use outdoors.

The appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shop, offices and other working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments.
- This appliance can be used by children aged from 8 years and older if they are supervised or instructed on the safe use of the appliance and understand the hazards involved. Cleaning and user maintenance are not to be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children younger than 8 years old. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they are supervised or instructed on the safe use of the appliance and understand the hazards involved. Children are not to play with the appliance.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- **WARNING:** Misuse may cause potential injury.
- Please turn off and unplug the appliance before cleaning, maintenance or relocation and whenever it is not in use.

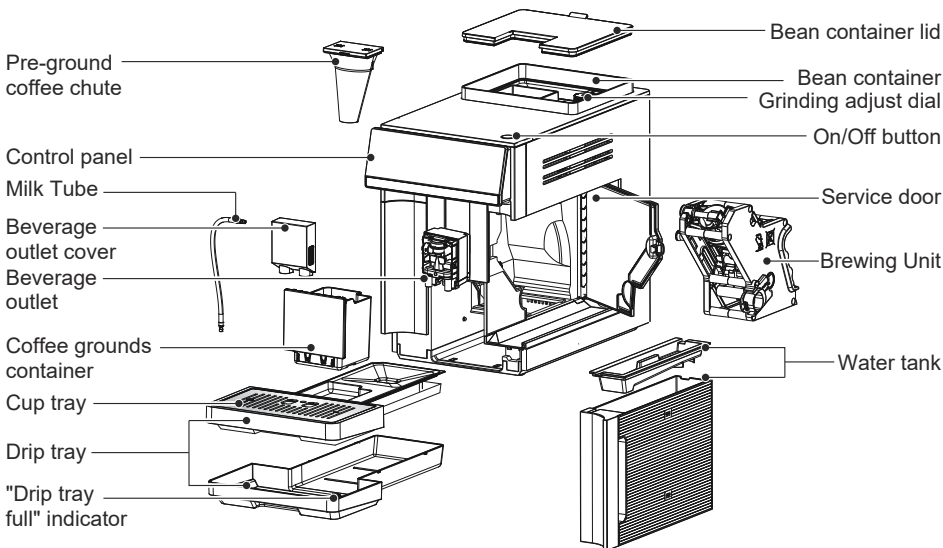
- Warning: Avoid spillage on the connector.
- Risk of injury: do not reach into the grinding unit.
- Risk of burns: the beverage outlet gets very hot, after use, always let it cool down before you touch it.
- Never use warm or hot water to fill the water container, use cold water only.
- The coffee-maker shall not be placed in a cabinet when in use.

SPECIFICATIONS

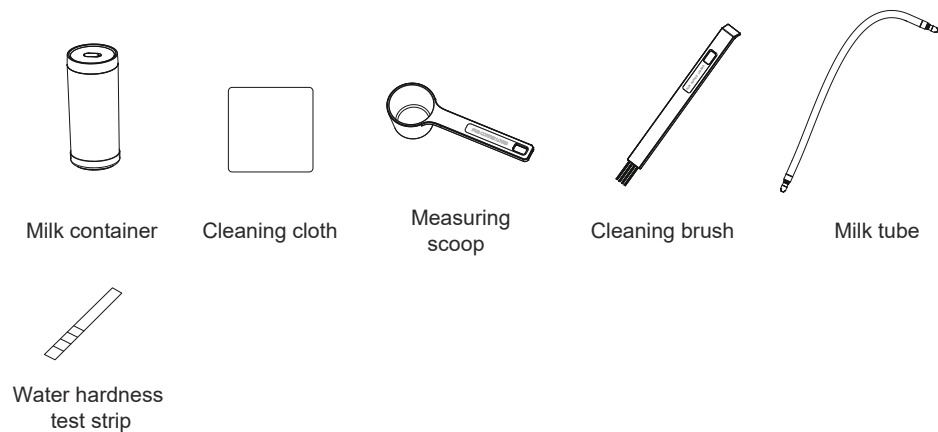
Product Model	MA-FACM1001
Rated voltage	220-240V~
Rated Frequency	50/60Hz
Rated Power	1450-1725 W

PRODUCT OVERVIEW

Component Name



Accessories



NOTE

- Fragile parts: water tank, brewing unit
- All the pictures in this manual are for explanation purpose only. Any discrepancy between the real object and the illustration in the drawing shall be subject to the real subject.













All the pictures in this manual are for explanation purpose only. Any discrepancy between the real object and the illustration in the drawing shall be subject to the real subject.

Remove parts from the component before performing installation.

PRODUCT OPERATION

How to Use



ICON	Description
	<ul style="list-style-type: none">• Water tank icon
	<ul style="list-style-type: none">• Coffee grounds container full
	<ul style="list-style-type: none">• Error icon
	<ul style="list-style-type: none">• Coffee bean container empty icon
	<ul style="list-style-type: none">• Clean&Calc icon
	<ul style="list-style-type: none">• Milk system cleaning reminder
	<ul style="list-style-type: none">• Descaling reminder
	<ul style="list-style-type: none">• Double cup icon
	<ul style="list-style-type: none">• Drink volume icon
	<ul style="list-style-type: none">• Coffee strength icon
	<ul style="list-style-type: none">• Milk volume icon
	<ul style="list-style-type: none">• Start/Cancel

1 INITIAL USE

- Remove any protective plastic films and stickers
- Fill the water tank using only pure, lukewarm water.
- Fill the bean container using solely roasted coffee beans.

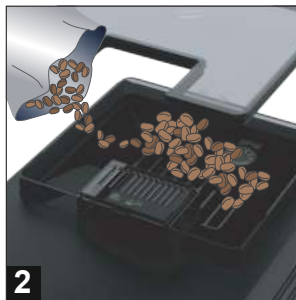
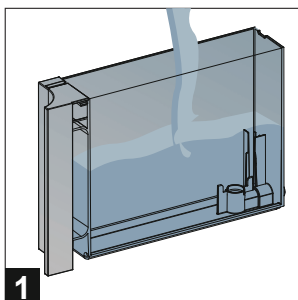
For the first time use, please see the chapters below step by step to prepare the machine.

1.1 Setting up the machine

Notice:

Choose a spot which protects the machine against overheating; ensure that the ventilation slots are not covered. Only use the machine in a frost-free room; if it has been transported or stored at temperature below 0°C, wait at least 3 hours before setting it up.

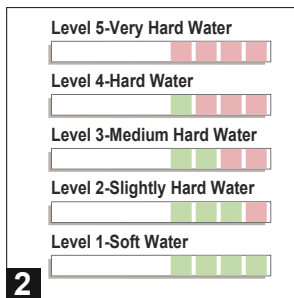
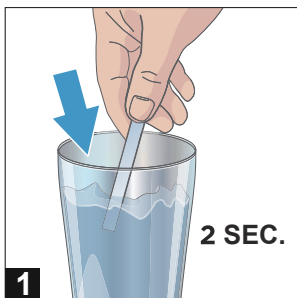
- Remove the water tank, rinse it and fill it with fresh and filtered water up to the "max" mark.
- Replace the water tank and insert in place.
- Remove the bean container lid.
- Remove any dirt or foreign objects from inside the bean container.
- Fill the bean container only with coffee beans and close the lid
- Insert the power plug into a socket



1.2 First time use – Determining the water hardness

When you use the machine for the first time, it is important to set the water hardness correctly to enable the machine to accurately indicate when the descaling programme should be run.

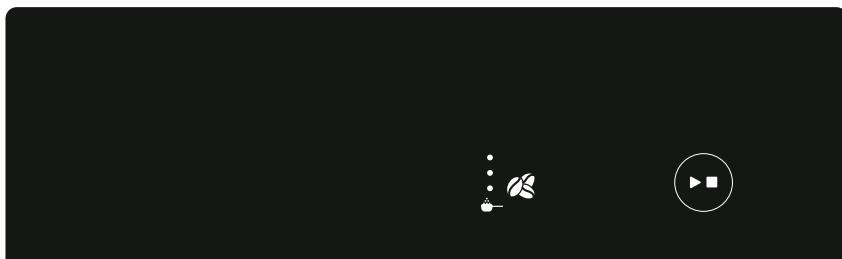
- Use the enclosed test strip to determine the water hardness.
- Briefly dip the test strip in water for 2 seconds.
- Hold the strip horizontally for 10 seconds.
- Check the degree of water hardness from the discoloration of the test strip.



NOTE

Water hardness default setting is level 5 – Very Hard Water.

- Press the On/Off power button to switch the machine on.
- Coffee strength icon light goes on.



- Check the degree of water hardness from the discoloration of the test strip.
- When there is no red square shown on the water hardness test strip, please select with level 1 – soft water.
- Tap the coffee strength icon to choose corresponding water hardness level.
- Press Start/Cancel icon to confirm
- The machine will start heating up and perform the automatic rinsing cycle
 - During heating up, the lights in the drink icons light up and go out slowly one by one.

ICON	Description
	<ul style="list-style-type: none">• Level 5 (>21° dH)
	<ul style="list-style-type: none">• Level 4 (>14 ° dH)
	<ul style="list-style-type: none">• Level 3 (>7 ° dH)
	<ul style="list-style-type: none">• Level 2 (>4 ° dH)
	<ul style="list-style-type: none">• Level 1 (<3 ° dH)

1.3 General

- The machine will start heating up and perform the automatic rinsing cycle every switch-on.
 - During heating up, the lights in the drink icons light up and go out slowly one by one.

Notice:

Hot water will be dispensed from beverage outlet when machine is in automatic rinsing.

- When all lights in the drink icons light up continuously, the machine is ready to use (beverage selection mode).
 - The Clean&Calc icon lights up. You can tap to choose milk system cleaning, or long-press 2.5 seconds to choose descaling function (see chapter “CLEANING AND MAINTENANCE”).



- The machine will switch off and perform the automatic rinsing cycle after 30 minutes of last drink brewed.
 - Machine will perform the automatic rinsing cycle when switching off if coffee or milk beverages have been brewed.

Tip:

When the machine is used for the first time after running a rinsing service program, or if it has not been operated for a long period, the first beverage will not have the full aroma and should not be consumed.

2 PREPARING DRINKS

- For double cup settings, coffee is prepared in two stages, please wait until the process is completely finished.
- Steam will be generated and discharging during beverages brewing, it's normal that there is steam or condensation on the lid surface of pre-ground coffee chute and vent slots.

Notice:





Hot coffee, hot steam and hot water can cause scalding.



2.1 Personalizing drinks





- This machine allows you to adjust the settings of a drink to your own preference. After selecting a drink you can:
 - Adjust the drink quantity by tapping the drink volume icon and/or the milk volume icon (specific types only). There are 3 volumes selectable: low, medium and high.
 - Adjust the aroma strength by tapping the strength icon. There are 3 strengths, one-dot is the mildest and three-dot is the strongest.

Notice:

You can also adjust the coffee temperature to your own preference (see chapter "Adjusting drink temperature")

ICON	Description
	<ul style="list-style-type: none"> • Large cup
	<ul style="list-style-type: none"> • Medium cup
	<ul style="list-style-type: none"> • Small cup
	<ul style="list-style-type: none"> • Double cup

ICON	Description
	<ul style="list-style-type: none"> • Max. milk volume
	<ul style="list-style-type: none"> • Normal milk volume
	<ul style="list-style-type: none"> • Less milk volume

ICON	Description
	<ul style="list-style-type: none"> • Strong
	<ul style="list-style-type: none"> • Medium
	<ul style="list-style-type: none"> • Mild
	<ul style="list-style-type: none"> • Pre-ground coffee

2.2 Preparing drinks with beans

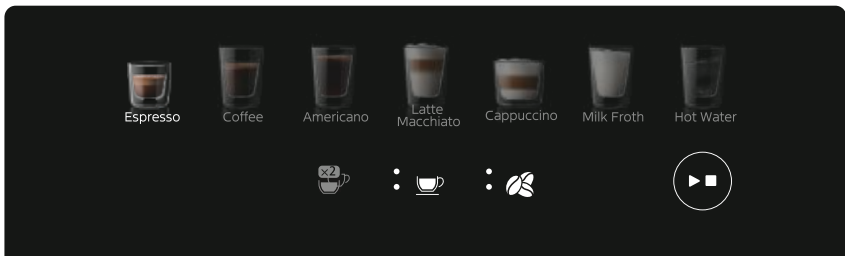
- Place a cup underneath the beverage outlet, and you can slide the beverage outlet up or down to adjust its height.



- To brew a coffee, press the coffee drink icon of your choice.
 - The aroma strength and quantity lights go on and shows the previously selected settings.
 - You can now adjust the drink to your preferred taste (see chapter "Personalizing drinks")
- To brew 2 drinks at the same time, tap the double cup icon, the double cup light goes on.

Notice:

Double cup option is not available for the drink Americano.



- Press the start/cancel button.
 - The light in the start/cancel button dims and brightens while the drink is being dispensed.

Notice:

Specific types only - an Americano is made of Espresso and water; when you brew an Americano, the machine first dispenses an Espresso and then hot water.

- To stop dispensing drink before the machine is finished, press the start/cancel button.
 - If the machine is interrupted during beverage brewing, it will perform a self-checking cycle.
- When brewing is finished, the machine will be in beverage selection mode.

2.3 Preparing milk-based drinks

This fully automatic coffee machine has an integrated beverage outlet. This can be used to prepare coffee drinks with milk or also milk froth.

- Connect one end of milk tube to the beverage outlet.
- Insert another end of the milk tube in the milk container or a milk carton.
- Fill milk container with milk, do not fill the container beyond the maximum indication.



Tip: Use cold milk directly from the fridge for optimal results.

- Press the milk-based drink icon of your choice.
 - The aroma strength, coffee quantity and milk volume lights go on and shows the previously selected settings.
 - You can now adjust the drink to your preferred taste (see chapter "Personalizing drinks")



- To brew 2 drinks at the same time, tap the double cup icon, the double cup light goes on.
- Press the start/cancel button.
 - The light in the start/cancel button dims and brightens while the drink is being dispensed.
- You can press start/cancel to stop milk/milk froth and coffee dispensing.
 - If the machine is interrupted during beverage brewing, it will perform a self-checking cycle.
- When brewing finished, the milk system cleaning reminder will go on with the upper left icon flashing.
 - Milk system cleaning is suggested when every milk beverage finished.



2.4 Preparing drinks with pre-ground coffee

Notice:

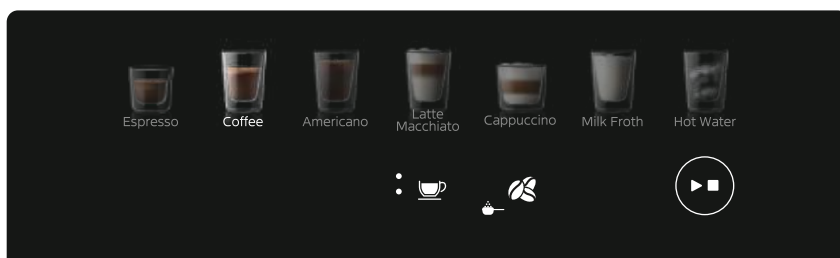
Never add pre-ground coffee when the machine is off or it could spread through the inside of the machine and make it dirty. This could damage the machine.

You can choose to use pre-ground coffee instead of beans, for example if you prefer a different coffee variety or decaffeinated coffee.

- Press the On/Off power button to switch the machine on.
- Place a cup underneath the beverage outlet.
- Open the lid of the pre-ground coffee chute and pour no more than one spoon of pre-ground coffee into it. Close the lid.
- If more than one spoon of pre-ground coffee is used, it could soil the inside of the coffee machine or block the coffee chute.



- Select the coffee drink icon of your choice.
- Tap the aroma strength icon to pre-ground coffee mode.
 - The pre-ground coffee light goes on.
- You can now adjust the drink volume or milk volume (if milk-based beverage is selected).

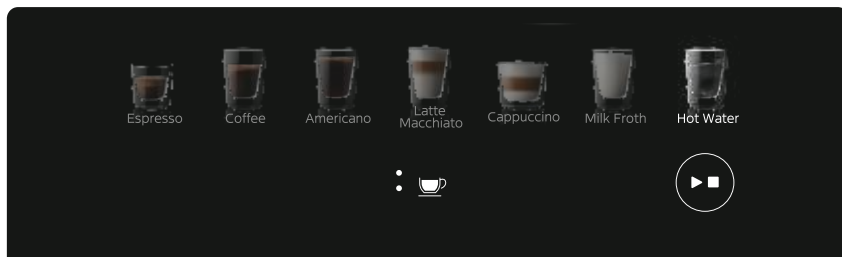


- Press the start/cancel button.
 - The light in the start/cancel button dims and brightens while the drink is being dispensed.
- To stop dispensing coffee before the machine is finished, press the start/cancel button.
 - If the machine is interrupted during beverage brewing, it will perform a self-checking cycle.
- When brewing is finished, the machine will be in beverage selection mode.

Notice: When using ground coffee, the option for dispensing two cups at once is not available.

2.5 Dispensing hot water

- Place a cup underneath the beverage outlet.
- Press the hot water icon.
 - The drink volume light goes on and show the previously selected drink setting for hot water.
- Adjust the hot water volume to your preference by tapping the drink volume icon.



- Press the start/cancel button.
 - The light in the start/cancel button dims and brightens while the drink is being dispensed.
- To stop dispensing coffee before the machine is finished, press the start/cancel button.
- When brewing is finished, the machine will be in beverage selection mode.

2.6 Extraction guidance

Depending on your choice of beans, you might need to adjust the grinder setting to a finer or more coarse choice.

1. Perfect Espresso

Flowing like warm honey, nut-brown crema, well balanced and lingering taste.

2. Under extracted

Flowing fast like water, light and pale crema.

To make it perfect: adjust grinding setting to a finer setting and select a higher strength.

3. Over extracted

Flowing in drips or not at all, crema very dark and not uniform.

To make it perfect: adjust grinding setting to a coarser setting and select a lower strength.

1.PERFECT ESPRESSO



Tips: keep the grind side adjustment.

2.UNDER EXTRACTED



Tips: Turn counterclockwise for a finer grind size.

3.OVER EXTRACTED



Tips: Turn clockwise for a coarser grind size.

3. ADJUSTING MACHINE SETTINGS

3.1 Parameter setting mode

- The machine must be ready to use (in beverage selection mode).
- Long press Latte Macchiato and Milk Froth icons at the same time for three seconds to enter parameter setting mode.
 - The drink volume, coffee strength and milk volume icons go on.



3.2 Adjusting drink temperature

- Machine must be in the parameter setting mode.
- Tap the drink volume icon to select the required coffee temperature: normal, high or max.
 - Respectively 1, 2 or 3 lights are on.

ICON	Description
	• Max. temperature
	• High temperature
	• Normal temperature






- Tap the milk volume icon to select the required hot water temperature: normal, high or max.
 - Respectively 1, 2 or 3 lights are on.

ICON	Description
	• Max. temperature
	• High temperature
	• Normal temperature

- When drink temperature settings is finished, press start/cancel button to save the settings.
- Machine goes back to beverage selection mode.

3.3 Setting the water hardness

- Check the degree of water hardness from the discoloration of the test strip. (See chapter "Determining the water hardness")
- Machine must be in the parameter setting mode.
- Tap the coffee strength icon to choose corresponding. water hardness level, when there is no red square shown on the water hardness test strip, please select with level 1 – soft water.

ICON	Description
	• Level 5 (>21° dH)
	• Level 4 (>14 ° dH)
	• Level 3 (>7 ° dH)
	• Level 2 (>4 ° dH)
	• Level 1 (<3 ° dH)

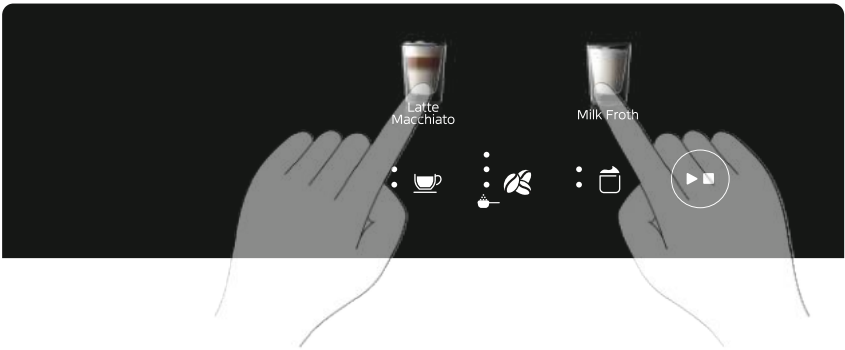
- When you have set the correct water hardness, press start/cancel button to save the setting.
- Machine goes back to beverage selection mode.

Notice:

Since you only set the water hardness once, the aroma strength function is used to select the water hardness. This does not affect the aroma strength of drinks you make afterwards.

3.4 Restoring settings

- Machine must be in the parameter setting mode.
- Long press Latte Macchiato and Milk Froth icons at the same time for three seconds.
- All parameters will be reset to default settings.



CLEANING AND MAINTENANCE

1. Cleaning Programme

1.1. Milk system cleaning programme

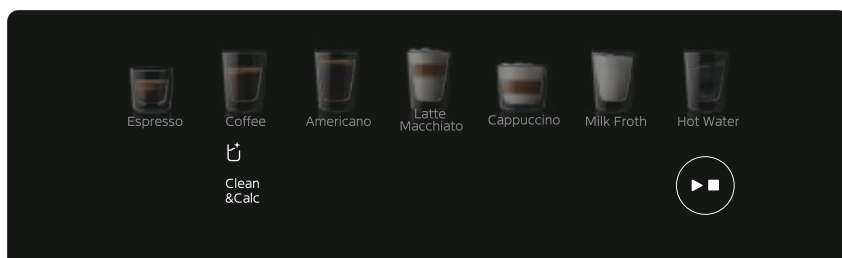
- When milk-based beverage is brewed.
 - The milk system cleaning reminder will light up with the upper left icon flashing.
 - Milk system cleaning is suggested when every milk beverage finished.
- Remove the milk pipe from milk container, wipe it and insert the end of the suction pipe into the hole on the cup tray.



- Tap the Clean&Calc icon to choose the milk system cleaning function.
 - The milk system cleaning reminder will light up with the upper left icon flashing.
- Press the start/cancel button.
 - The light in the start/cancel button dims and brightens during milk system rinsing.
- When cleaning is finished, the machine will be in beverage selection mode.

Notice:

during milk system rinsing, a small amount of water will be discharged from milk pipe.



1.2. Descaling programme

Takes about 40 minutes

Notice:

Machine can still brew about 50 drinks when descaling icon lights up. If the machine is not descaled when it is supposed to be, the machine will be locked, only showing the descaling icon. Immediately perform the descaling process in accordance with the instructions.

- When descaling needed
 - The 'descaling reminder' icon light is on, with the upper right icon flashing to indicate descaling needed.
 - Tap the 'descaling reminder' icon.
- Or when you long press the Clean&Calc icon to choose descaling function
 - The "descaling reminder" icon continuously lights on.



- Press the Start/Cancel icon.
 - The light in the descaling reminder icon dims and brightens.
 - The "coffee grounds container full" icon starts to flash to remind you to empty the drip tray.
- Empty drip tray and replace.
- Pour lukewarm water into the empty water tank up to "MAX" mark and then dissolve 2 descaling tablets in it.
- Remove the milk pipe from milk container, wipe it and insert the end of the suction pipe into the hole on the cup tray.
- During descaling, the "coffee grounds container full" icon will be flashing each 10 minutes.
 - Empty drip tray when the "coffee grounds container full" icon light is flashing.
- When "water tank empty" icon lights up.
 - Empty and rinse the water tank under running water.
 - Fill the empty tank with fresh and cold water and replace the water tank.
- The machine performs an automatic rinsing cycle.
- The "coffee grounds container full" icon light will flash to remind you to empty the drip tray after the rinsing cycle finished.
 - Empty the drip tray and replace.
- Machine goes back to beverage selection mode.

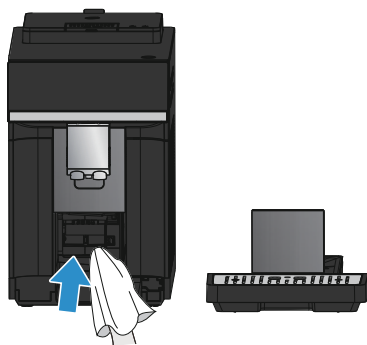
Warning:

Never interrupt the descaling programme. Do not drink dispensed liquids!

2. Care And Daily Cleaning

Never immerse the machine in water. Do not steam-clean the machine.

- Remove the drip tray and coffee grounds container.
- Wipe the inside of the machine with a soft cloth.
- Do not use any cleaning agents containing alcohol.
- Do not use abrasive cloths or cleaning agents.



The following parts can be cleaned in the dishwasher:

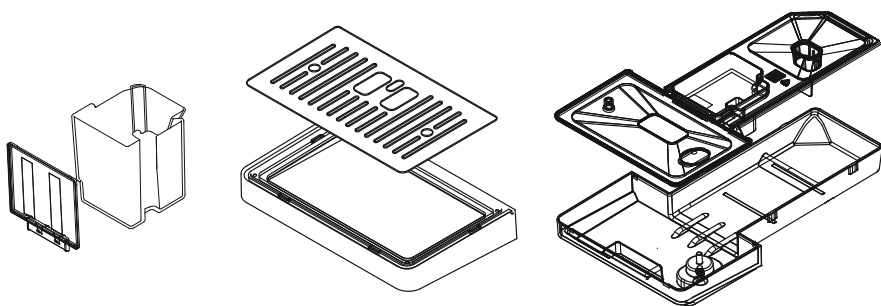
drip tray container, drip tray cover, coffee ground container, milk tube, beverage outlet.

3. Drip tray and coffee grounds container cleaning

Empty the drip tray daily or as soon as the orange "drip tray full" indicator pops up through cup tray.

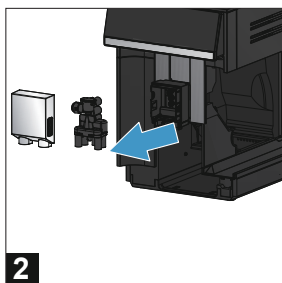
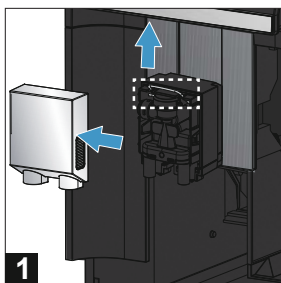
Empty coffee grounds container when "coffee grounds container full" icon is flashing.

- Pull the drip tray out forwards.
- Remove drip tray cover and coffee grounds container.
- Empty, rinse, clean and dry individual parts.
- Replace the dried parts.

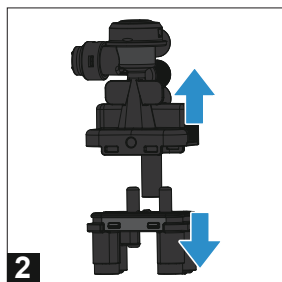
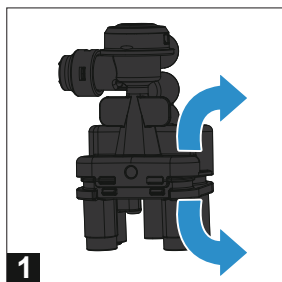


4. Milk system cleaning manually

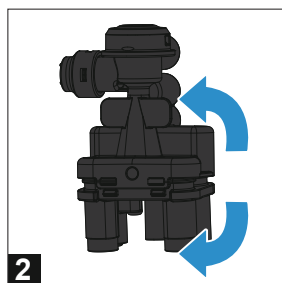
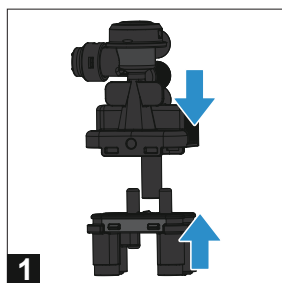
- Pull the outlet cover forward to remove.
- Uplift the limited spring to the groove.
- Pull the beverage outlet forward completely to remove.



- Remove the milk tube.
- Dismantle the top and bottom sections of the beverage outlet.



- Clean all the individual parts under the tap with lukewarm water.
- Put the individual outlet parts back together again.

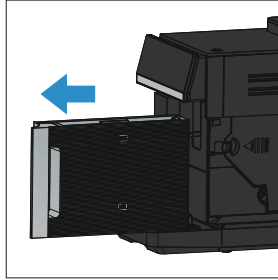


- Attach the beverage outlet directly from the front firmly for the four connections.
- Replace the cover.

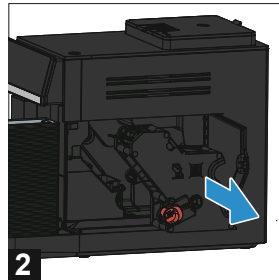
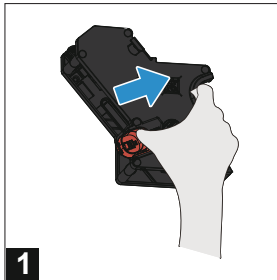
5. Cleaning the brewing unit

In addition to the automatic rinsing programme, the brewing unit should be removed for cleaning weekly.

- Switch off machine.
- Remove the water tank and open the service door.

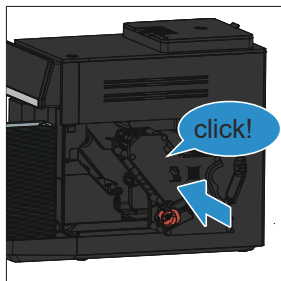


- Press the brewing unit orange knob towards PUSH arrow direction to end position and hold at the recessed grips of the brewing unit to remove it from the machine.
- Clean brewing unit thoroughly under the water jet.



Notice: Clean brewing unit without using washing-up liquid and do not put it in the dishwasher.









- Clean the inside of the machine thoroughly with a moist cloth.
- Leave the brewing unit and the inside of the machine to dry.
- Slide the brewing unit back into the machine along the guiding rails on the sides and press it until it audibly clicks into place.














TROUBLESHOOTING

Operation of your appliance can lead to errors and malfunctions. The following tables contain possible causes and notes for resolving an error message or malfunction. It is recommended to read the tables below carefully in order to save your time and money that may cost for calling to the service center.

1. Display message

Warning icons	Solution
 (flashing)	<ul style="list-style-type: none"> • The "water tank icon" light is flashing. • The water tank is almost empty. Fill the water tank with fresh water to the maximum level indication.
	<ul style="list-style-type: none"> • The "water tank icon" light is on. • The water tank is not in place. Place back the water tank.
 (flashing)	<ul style="list-style-type: none"> • The "coffee grounds container full" icon light is flashing. • The coffee grounds container is full. Empty and replace the coffee grounds container while machine is on. Wait at least 5 seconds before reinserting the container.
	<ul style="list-style-type: none"> • The "coffee grounds container full" icon light is on. • The coffee grounds container is not in place. Place back the coffee grounds container.
 (flashing)	<ul style="list-style-type: none"> • The "error icon" light is flashing in white. • Too much or too little coffee has been used. Please take out the brewing unit to rinse under tap water.
	<ul style="list-style-type: none"> • The "error icon" lights up in white. The brewing unit is not in place or not placed in position. Remove the brewing unit and make sure it is inserted correctly. See chapter 'Cleaning the brewing unit' for instruction.
 Clean &Calc (flashing)	<ul style="list-style-type: none"> • The "milk system cleaning reminder" icon light is on, with the upper left icon flashing. • Rinse the milk system, see chapter "Milk system cleaning programme" for instruction.
 Clean &Calc (flashing)	<ul style="list-style-type: none"> • The "descaling reminder" icon light is on, with the upper right icon flashing. • Descale the machine, see chapter "Descaling programme" for instruction.

Warning icons	Solution
 (flashing)	<ul style="list-style-type: none"> • The "coffee bean container empty" icon light is flashing. • The bean container is almost empty. Fill the bean container only with roasted beans.
 	<ul style="list-style-type: none"> • The "error icon" light is flashing in red and the "Espresso" light is on. • The brewing unit is blocked. Disconnect the power and wait for at least 5 seconds before powering on the machine again. • If the machine does not return to the beverage selection mode, please do not brew any drinks and contact the customer service center.
 	<ul style="list-style-type: none"> • The "error icon" light is flashing in red and the "Coffee" light is on. • There is an error in the water circuit. Make sure to properly insert the water tank and fill it with fresh water up to the "MIN" level. Disconnect the power and wait for at least 5 seconds before powering on the machine again. • If the machine does not return to the beverage selection mode, please do not brew any drinks and contact the customer service center.
     	<ul style="list-style-type: none"> • The "error icon" light is flashing in red and the drink icon light is on. Please do not brew drinks and contact the customer service center.

2. Troubleshooting table

This chapter summarizes the most common problems you could encounter with the coffee machine.

Problem	Possible causes	Solution
The water tank icon light remains flashing despite the water level is above minimum volume.	• Float is stuck in the water tank.	Remove the water tank and clean thoroughly.
	• Air in the water filter.	Rinse and dip the water filter according to the instructions and the switch on. See chapter 'Activate the water filter' for instruction.
The appliance does not come on.	• It is not plugged into the mains socket.	Plug into the mains socket and push the power button.
The 'coffee grounds container full' icon light remains flashing despite the container being empty.	• Empty is not detected when the machine is off.	Always empty the coffee grounds container while the machine is switched on. Remove the coffee grounds container, wait at least 5 seconds and re-insert the container.

Problem	Possible causes	Solution
The coffee grounds container is full and the 'coffee grounds container full' icon light did not go on.	<ul style="list-style-type: none"> You removed the drip tray over 5 seconds and without emptying the coffee grounds container. 	Empty the coffee grounds container when you remove the drip tray even if it contains only a few coffee pucks. In this way the coffee grounds counter will be reset to zero, re-starting to correctly count the coffee pucks.
The 'coffee grounds container full' icon light goes on even through the container is not full.	<ul style="list-style-type: none"> The machine did not reset the coffee grounds counter the last time you emptied the coffee grounds container. 	Always wait 5 seconds when you take out the drip tray and place back the coffee grounds container. In this way the coffee grounds counter will be reset to zero.
Drinks cannot be dispensed or coffee comes out slowly even in dripping.	<ul style="list-style-type: none"> The beverage outlet or one of the 4 connections are blocked. 	See the chapter 'Mlik system cleaning manually', clean and rinse the beverage outlet and the connections throughly.
	<ul style="list-style-type: none"> The coffee is ground too finely. 	Use more coarsely ground coffee, or to access the grind size adjusting knob to get coarser coffee ground. The effect is visible only after delivering 3 coffees. See the chapter "Extraction guidance" instructions.
	<ul style="list-style-type: none"> The brewing unit is dirty. 	Remove the brewing unit and rinse it.

Problem	Possible causes	Solution
Drinks cannot be dispensed or coffee comes out slowly even in dripping.	<ul style="list-style-type: none"> The machine circuit is blocked by limescale. 	Descale the appliance according to the instruction, see the chapter 'Descaling programme'. Always descale the machine when the descaling light starts to flash.
Coffee does not come out of one or both spouts.	<ul style="list-style-type: none"> The beverage outlet is blocked. 	See the chapter 'Milk system cleaning manually', clean the coffee spouts with sponge or toothpick.
The drinks runs out and spraying at the entire outlet during dispensing.	<ul style="list-style-type: none"> The lower part of beverage outlet is missing or not properly assembled. 	Attach the lower part, see the chapter 'Milk system cleaning manually' for instruction.
Strongly fluctuating coffee or milk froth quality (e.g. fluctuation in beverage quantity).	<ul style="list-style-type: none"> Build-up of limescale in the appliance. 	Descale the appliance according to the instruction, see the chapter 'Descaling programme'.
Insufficient milk froth, none at all or the milk system is not taking in any milk.	<ul style="list-style-type: none"> Build-up of limescale in the appliance. 	Descale the appliance according to the instruction, see the chapter 'Descaling programme'.
	<ul style="list-style-type: none"> The beverage outlet or one of the 4 connections are blocked. 	See the chapter 'Milk system cleaning manually', clean and rinse the beverage outlet and the connections thoroughly.
	<ul style="list-style-type: none"> The type of milk is not suitable for frothing. 	Different types of milk result in different amounts of froth and different froth qualities. Do not use milk that has already been boiled. We suggest: use cold milk with a fat content of at least 1.5%.

Problem	Possible causes	Solution
Insufficient milk froth, none at all or the milk system is not taking in any milk.	• The beverage outlet or the milk tube is not correctly assembled.	See the chapter 'Milk system cleaning manually', moisten the individual parts and put them together.
	• The milk suction pipe is blocked.	Clean the milk tube.
The coffee is weak or has no 'crema'.	• The coffee bean is unsuitable.	Use coffee beans for espresso machines. Suggest: a type of coffee with a higher proportion of robusta beans.
	• Coffee beans not fresh.	The coffee pack has been opened for too long and has lost its taste.
	• The coffee is ground too coarsely.	See the chapter "Extraction guidance" instructions, to adjust the grinding unit to a finer setting.
	• Coffee strength selected is too weak.	Raise the strength of the coffee, see the chapter 'Personalizing drinks'.
The coffee is not hot enough.	• The temperature is set too low.	See the chapter 'Adjusting drink temperature' to set the temperature to maximum.
	• A cold cup reduces the temperature of the drink.	Preheat the cups by rinsing with hot water.
	• Adding milk reduces the temperature of the drink.	Regardless of whether you add hot or cold milk, adding milk always reduces the temperature of the coffee. Preheat the cups by rinsing with hot water.

Problem	Possible causes	Solution
Ground coffee sticks in the coffee funnel.	• Pre-ground coffee chute is damp.	Remove the pre-ground coffee chute, clean and dry thoroughly.
	• Ground coffee sticks together and cannot drop out.	Do not press the ground coffee firmly into the spoon.
The coffee grounds are not compact and are too wet.	• The grinding setting is too fine or too coarse, or not enough ground coffee has been used.	Adjust the grinding unit to a coarser or finer setting, or use a full spoon of ground coffee.
The coffee grounds are loose and watery and in small amount of coffee powder.	• Some foreign objects go into the grinder.	If every cup of coffee with same loose and watery coffee grounds, and it tastes too weak, please contact the customer service center.
Brewing unit service door cannot be properly closed.	• Brewing unit is not placed in position.	Remove the brewing unit and make sure it is inserted correctly. See chapter 'Cleaning the brewing unit' for instruction.
	• Too many ground coffee around the brewing unit area.	Remove the brewing unit and clean the around ground coffee. See chapter 'Cleaning the brewing unit' for instruction.

Problem	Possible causes	Solution
Grinding level adjustment is stiff.	<ul style="list-style-type: none"> • Too many beans in the grinding unit. 	Dispensing a drink from coffee beans. Only make any subsequent changes to the grinding level in small steps.
The appliance seems to be leaking.	<ul style="list-style-type: none"> • The drip tray is too full and has overflowed which makes it look like the appliance is leaking. 	Empty the drip tray daily or as soon as the red "drip tray full" indicator pops up through.
	<ul style="list-style-type: none"> • The water tank is not fully inserted and air is drawn into the appliance. 	Make sure the water tank is in the correct position: remove it and insert it again pushing it as far as possible.
	<ul style="list-style-type: none"> • The appliance is not placed on a horizontal surface. 	Place the machine on a horizontal surface so that the drip tray does not overflow and the red "drip tray full" indicator works properly.
The appliance suddenly goes back to beverage selection mode.	<ul style="list-style-type: none"> • Appliance is too hot. 	Switch off appliance for 30 minutes.
The lights in the drink icons suddenly light up and go out slowly one by one during beverage brewing.	<ul style="list-style-type: none"> • You removed the drip tray or water tank during beverage brewing. 	It's the normal self-reset process for the appliance, you can brew beverage after the appliance goes back to beverage selection mode (When all lights in the drink icons light up continuously, the machine is ready to use).

Problem	Possible causes	Solution
The display only shows the descaling icon and other functions cannot be activated.	<ul style="list-style-type: none"> • The machine is locked due to descale immediately needed. 	See the chapter 'Descaling programme', following the instruction to descale the appliance immediately.
The appliance is making a loud noise.	<ul style="list-style-type: none"> • It is normal that the appliance makes noise during grinding or brewing. 	If the appliance starts to make a different kind of noise, clean the brewing unit.
	<ul style="list-style-type: none"> • The water tank is not fully inserted and air is drawn into the appliance. 	Make sure the water tank is in the correct position: remove it and insert it again pushing it as far as possible.
	<ul style="list-style-type: none"> • There is not enough milk in the milk container during making milk beverage. 	Add milk in the milk container.

Problem	Possible causes	Solution
Condensation in the pre-ground coffee chute cover or steam escaped from the vent slot.	<ul style="list-style-type: none"> It is normal that the appliance discharges steam. 	You can open the pre-ground coffee chute cover during beverage making.
The bean container is empty but the "coffee bean container empty" icon light did not go on.	<ul style="list-style-type: none"> The oil from coffee beans have soiled the detection window in bean container. 	Use the cleaning brush to clean the bean container detection window regularly.
The bean container still has beans but the "coffee bean container empty" icon light goes on.	<ul style="list-style-type: none"> Coffee beans stuck in the grinder protection grid in bean container. 	Use the cleaning brush to push the coffee beans fall into bottom.
The machine dispensed coffee liquid instead of hot water when performing switch-on automatic cleaning.	<ul style="list-style-type: none"> You added pre-ground coffee into the pre-ground coffee chute before machine switch on. 	Do not put pre-ground coffee into the pre-ground coffee chute when the machine is off.
	<ul style="list-style-type: none"> Some coffee powder fell into the brewing group. 	Remove the brewing unit and clean the ground coffee. See chapter 'Cleaning the brewing unit' for instruction.
The "water tank" icon remains flashing when switched off the machine.	<ul style="list-style-type: none"> The water in the water tank is not enough for the switch-off automatic rinsing. 	Fill the water tank with fresh water to the maximum level indication ,the machine will be off after performing an automatic rinsing.

DISPOSAL AND RECYCLING

Important instructions for environment

Compliance with the WEEE Directive and Disposing of the Waster Product:

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waster electrical and electronic equipment (WEEE).

This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to official collection point for recycling of electrical electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was purchased. Each household performs important role in recovering and recycling of old appliance. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.



Compliance with RoHS Directive

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

Package information

Packaging materials of the product are manufactured from recyclable recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

